



Centurion Pro Return Warranty Claim Guidelines

At Centurion Pro Solutions, we stand behind our products and the manner, in which they were intended to be used. We back this up by warranting them against any material defects starting on the first day of purchase. All Warranty claims or problems are to be handled directly by the manufacturer only, Centurion Pro Solutions.

How long is the Centurion Pro warranty? All Centurion Pro Machines carry up to a five-year warranty.

How do I make a warranty claim? Centurion Pro, has Implemented a Hassle-Free, policy for the direct consumer to register products purchased, which is not required unless you purchased a Centurion Pro machine+ but to also open any warranty claim direct.

What is needed to open a warranty Claim? A copy of your dated purchase receipt (Must be from an authorized CPRO reseller)

- A picture and or video of the product showing the defective area, to assess the problem.
- The model of your machine (for example: *Centurion Pro Mini*)
- Your name and contact information – including your return shipping address.
- And Email direct to: techsupport@cprosolutions.com

How do I register for product warranty? You can now fill out a product warranty registration card directly on our website after purchasing a Centurion Pro machine on our website below @ www.cprosolutions.com/members/warranty-registration

How and can I order replacement parts? Replacement parts are available to purchase for all of our models. Simply contact your Sunlight Supply representative to purchase replacement parts needed.

Disclosure:

Centurion Pro warranty does not cover damages resulting from accident, misuse, abuse, tampering, commercial use, acts of God or modification. In no event will Centurion Pro be liable for damages in excess, of the purchase price. Centurion Pro warranty does not cover operator error or customer abuse. The Centurion Pro warranty only pertains to the Centurion Pro products itself and in no event, will Centurion Pro be liable for any damages in, excess of the purchase price of the product. Centurion Pro, will, at its discretion, repair or replace the product with a new, refurbished or like-product. Any parts or product replaced under this warranty will become the property of Centurion Pro. Customer is responsible for any shipping costs to Centurion Pro if the item is required to be returned.