

# SUN SYSTEM<sup>®</sup>

## COMPACT FLUORESCENT Technical Information Guide

### IMPORTANT PRODUCT INFORMATION READ IMMEDIATELY

**KEEP ORIGINAL PACKAGING – ALL RETURNS NEED TO BE IN THE ORIGINAL PACKAGING IN ORDER TO AVOID PRODUCT DAMAGE DURING SHIPPING. ANY DAMAGE TO PRODUCTS NOT IN THEIR ORIGINAL PACKAGING WILL NOT BE COVERED UNDER WARRANTY.**

#### SAFETY FIRST!

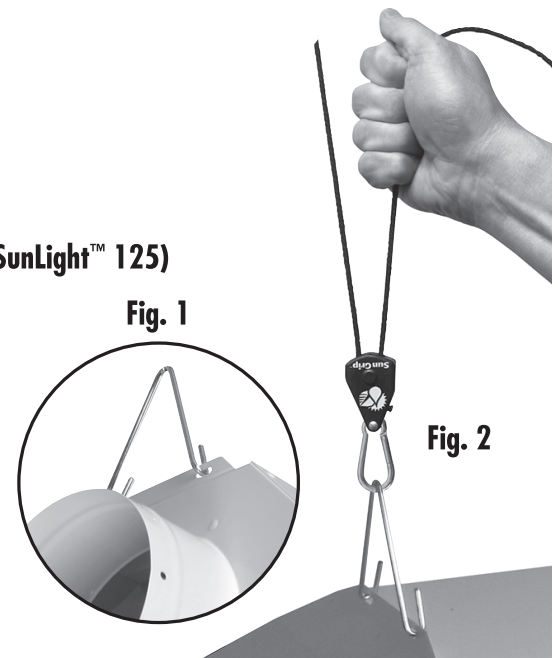
FAILURE TO OBSERVE THE FOLLOWING SAFETY WARNINGS MAY RESULT IN SERIOUS INJURY. IN ADDITION, FAILURE TO OBSERVE THESE SAFETY WARNINGS WILL RESULT IN A WAIVER OF ALL LIABILITIES ON SUNLIGHT SUPPLY<sup>®</sup>, INC. AND WILL VOID ALL WARRANTIES.

#### WARNING:

- Disconnect power before re-lamping.
- When re-lamping, make sure lamp has time to cool before touching.
- Make sure power cord and lamp are connected properly.
- Do NOT hang by power cord or lamp cord.
- Do NOT make contact with the interior of the socket while the power is on.
- Do NOT operate the light systems in wet locations.
- Do NOT plug this system into a supply voltage other than what is instructed on the ballast.
- Do NOT attempt to open, rewire or reconfigure any components of the light system. It will void the warranty and could cause serious injury or death.
- These products operate at very high temperatures. Keep away from children.

#### COMPACT FLUORESCENT SETUP: (WHITE WING<sup>®</sup>, GARDEN BRIGHT<sup>®</sup> & SunLight<sup>™</sup> 125)

1. Use an eye bolt or some other means of securely hanging from the ceiling.
2. V-Hangers used to hang the fixture are included with most reflectors (**Fig. 1**).
3. SunLifts<sup>®</sup> #701125, Grow Yo Yo's #710129, Sun Grips<sup>®</sup> #710114 (**Fig. 2**) or jack chain #350205 may be used to adjust the hanging height.
4. Insert the self-ballasted compact fluorescent lamp.
5. Do NOT screw the lamp in by holding onto the glass tubes, hold onto the plastic base to screw the lamp in.
6. If the unit has on/off switches make sure these are in the off position before plugging the system into the outlet.



## **TROUBLESHOOTING... IF YOUR FIXTURE DOES NOT WORK:**

1. CHECK YOUR ELECTRICAL SOURCE: Make sure the unit is plugged in properly and that the breaker is not tripped or fuse blown.
2. CHECK THE LAMP: Make sure the lamp is fully seated (screwed) in the socket.

## **WARRANTY SERVICE: Please read warranty information first**

If after reviewing the troubleshooting tips the light will still not work, you should return the light to the dealer where you purchased it. They will be able to further evaluate the light and test its various components and quite possibly will be able to identify and/or fix any problems. Often the problem is as simple as a defective lamp. If the dealer is unable to fix the light, they will return it to us for factory repair. Many dealers have loaner ballasts that you may check out until yours is returned (usually not more than 7-10 days).

To locate the dealer nearest you, visit our website at [www.sunlightsupply.com](http://www.sunlightsupply.com) and complete the "Dealer Search". If there are no dealers in your area, you may contact us directly for technical support. If we cannot help you resolve the problem over the phone, we will issue you a RMA # (return merchandise authorization) authorizing you to return the system to us for factory reconditioning (if the unit is under warranty). You will need to provide an email address or fax number so that the Authorization Form may be sent to you. You will need to include this Authorization Form in the packaging when returning your Sun System® unit. Also please write the RMA # on the outside of the box.

***Please package the light carefully in its original packaging. If it is damaged in shipment we will not be responsible.***

Once we receive the light back, we will repair it within 48 hours (business) and return it to you freight prepaid via UPS Ground. If the unit cannot be repaired, a replacement will be sent. If there are no replacements available, a unit of comparison will be sent back.

# **IMPORTANT: PROOF OF PURCHASE REQUIRED FOR RETURNS**

**White Wing® , Garden Bright® & SunLight™ 125\* = 3 Year Warranty**

***\*Fixture only - Feliz™ lamp = 6 months warranty.***

**Returning Units: Please contact your retail store for returns.**

## **WARRANTY INFORMATION:**

Sunlight Supply®, Inc. warrants to the original purchaser of this product against defects in material and workmanship under normal use for 3 years on White Wing® and Garden Bright® fixtures. During the warranty period, Sunlight Supply®, Inc. will, at our option, and without charge, repair or replace this product if the unit or any of its components fail or malfunction.

This warranty is expressly in lieu of all other warranties, expressed or implied, including the warranties of merchantability and fitness for use and of all other obligations or liabilities on the part of the seller. This warranty shall not apply to this product or any part thereof which has been damaged by accident, abuse, misuse, modification, negligence, alteration or misapplication. Sunlight Supply®, Inc. makes no warranty whatsoever in respect to accessories or parts not supplied by Sunlight Supply®, Inc. This warranty shall apply only to the United States, including Alaska, Hawaii and territories of the United States.

**NOTE:** *Sunlight Supply®, Inc. is a manufacturer of supplementary lighting systems. All sales offerings to the public are done through a nationwide group of dealers. No sales offerings will be made directly to the general public.*

