

# SUN SYSTEM<sup>®</sup>

## COMPLETE SYSTEMS Technical Information Guide

### IMPORTANT PRODUCT INFORMATION READ IMMEDIATELY

**KEEP ORIGINAL PACKAGING – ALL RETURNS NEED TO BE IN THE ORIGINAL PACKAGING IN ORDER TO AVOID PRODUCT DAMAGE DURING SHIPPING. ANY DAMAGE TO PRODUCTS NOT IN THEIR ORIGINAL PACKAGING WILL NOT BE COVERED UNDER WARRANTY.**

#### **SAFETY FIRST!**

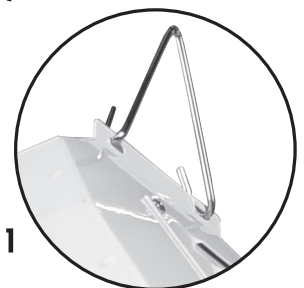
FAILURE TO OBSERVE THE FOLLOWING SAFETY WARNINGS MAY RESULT IN SERIOUS INJURY. IN ADDITION, FAILURE TO OBSERVE THESE SAFETY WARNINGS WILL RESULT IN A WAIVER OF ALL LIABILITIES ON SUNLIGHT SUPPLY<sup>®</sup>, INC. AND WILL VOID ALL WARRANTIES.

#### **WARNING:**

- Disconnect power before re-lamping.
- When re-lamping, make sure lamp has time to cool before touching.
- Make sure power cord and lamp are connected properly.
- Do NOT hang by power cord or lamp cord.
- Do NOT make contact with the interior of the socket while the power is on.
- Do NOT operate the light systems in wet locations.
- Do NOT plug this system into a supply voltage other than what is instructed on the ballast.
- Do NOT attempt to open, rewire or reconfigure any components of the light system. It will void the warranty and could cause serious injury or death.
- These products operate at very high temperatures. Keep away from children.
- Do not plug or unplug a lamp cord while the ballast is turned on.
- Glass bottom lens required in reflectors when using metal halide (MH) lamps for ETL listing to apply (fixture must be fully enclosed).  
Not required with high pressure sodium (HPS) lamps.

#### **COMPLETE SYSTEMS SETUP: (SUN SYSTEM<sup>®</sup> DIGITAL, SUN SYSTEM<sup>®</sup> 2, & SUN SYSTEM<sup>®</sup> 150)**

1. Remove the system from the box along with all additional parts.
2. These systems do not require much setup. Carefully screw the proper lamp into the socket, refer to lamping instructions on ballast.
3. Hang the fixture using the V-hangers provided (**fig. 1**).
4. (On/off switch should be in the off position.) Plug the unit into the proper NEMA configured receptacle.
5. Turn the fixture on using the on/off switch. Some systems may not include this feature.



**Fig. 1**

## **BULB INFORMATION: Proper Bulb Care**

Always unplug your ballast and allow lamp to cool before changing out your lamp. Lamps should be changed out about every year of continuous use to maintain maximum lumen output. Running a lamp beyond its expected life is not recommended and can cause lamp failure as well as a shift in the color spectrum.

## **TROUBLESHOOTING... IF YOUR FIXTURE DOES NOT WORK:**

1. CHECK YOUR ELECTRICAL SOURCE: Make sure the unit is plugged in properly and that the breaker is not tripped or fuse blown.
2. CHECK THE LAMP: Make sure the lamp is fully seated (screwed) in the socket.

## **WARRANTY SERVICE: Please read warranty information first**

If after reviewing the troubleshooting tips the light will still not work, you should return the light to the dealer where you purchased it. They will be able to further evaluate the light and test its various components and quite possibly will be able to identify and/or fix any problems. Often the problem is as simple as a defective lamp. If the dealer is unable to fix the light, they will return it to us for factory repair. Many dealers have loaner ballasts that you may check out until yours is returned (usually not more than 7-10 days).

To locate the dealer nearest you, visit our website at [www.sunlightsupply.com](http://www.sunlightsupply.com) and complete the "Dealer Search". If there are no dealers in your area, you may contact us directly for technical support. If we cannot help you resolve the problem over the phone, we will issue you a RMA # (return merchandise authorization) authorizing you to return the system to us for factory reconditioning (if the unit is under warranty). You will need to provide an email address or fax number so that the Authorization Form may be sent to you. You will need to include this Authorization Form in the packaging when returning your Sun System® unit. Also please write the RMA # on the outside of the box.

***Please package the light carefully in its original packaging. If it is damaged in shipment we will not be responsible.***

Once we receive the light back, we will repair it within 48 hours (business) and return it to you freight prepaid via UPS Ground. If the unit cannot be repaired, a replacement will be sent. If there are no replacements available, a unit of comparison will be sent back.

# **IMPORTANT: PROOF OF PURCHASE REQUIRED FOR RETURNS**

**Sun System® Digital, Sun System® 2, & Sun System® 150 HPS = 2 Year Warranty**

**Returning Units: Please contact your retail store for returns.**

## **WARRANTY INFORMATION:**

Sunlight Supply®, Inc. warrants to the original purchaser of this product against defects in material and workmanship under normal use for 2 years on Sun System® DIGITAL, Sun System® 2, and Sun System® 150 fixtures. During the warranty period, Sunlight Supply® will, at our option and without charge, repair or replace this product if the unit or any of its components fail or malfunction.

This warranty is expressly in lieu of all other warranties, expressed or implied, including the warranties of merchantability and fitness for use and of all other obligations or liabilities on the part of the seller. This warranty shall not apply to this product or any part thereof which has been damaged by accident, abuse, misuse, modification, negligence, alteration or misapplication. Sunlight Supply®, Inc. makes no warranty whatsoever in respect to accessories or parts not supplied by Sunlight Supply®, Inc. This warranty shall apply only to the United States, including Alaska, Hawaii and territories of the United States.

**NOTE:** Sunlight Supply®, Inc. is a manufacturer of supplementary lighting systems. All sales offerings to the public are done through a nationwide group of dealers. No sales offerings will be made directly to the general public.

